

**ARIZONA METROPOLITAN TRUST**  
**Final – Minutes of Monday, June 19, 2017**  
**Special Trust Meeting**

**The following Trustees were present via phone and a quorum was met:**

Bryant Powell, Chairperson	City of Apache Junction
Gregory Rose, Trustee	City of Maricopa

**The following Alternate Trustees were present via phone:**

Sandra King	City of El Mirage
Leo Lew	Pinal County
Liz Riley	City of Apache Junction
Ray Temple	Buckeye Valley Fire District

**1. Call to Order**

The meeting was called to order at 10:03 a.m. Ms. Lacy began with roll call.

**2. Discussion and Possible Action re Medical Claims Appeal**

Ms. Schulenberg stated that ECA received an appeal on behalf of a member by a third-party company, Advanced Reimbursement Solutions (ARS), who is disputing the payment that was made for services at an out-of-network facility. ARS is claiming that the payment was insufficient and the claim was not processed correctly. AmeriBen and ECA reviewed the claim and the process and determined that the claim was processed and paid properly in accordance with AzMT's SPD.

However, there are few items to note, that do not affect the way the claim was processed:

- a. The appeal is dated 12/09/16; however, AmeriBen did not respond until 03/17/17.
- b. The second level appeal was submitted to AmeriBen on 04/27/17; however, it was not forwarded to the appeals department until the provider called to follow up on the status on 06/01/17.
- c. The authorization that was signed by the member allowed the provider to handle the appeals to the insurance carrier, which was incorrectly identified as BCBSAZ. It should have been AzMT and technically AmeriBen should not have responded.

Mike Hensley, the Trust's legal counsel, is working on a letter to AmeriBen's legal counsel to address the issues so that AzMT can be assured they do not happen in the future.

*Trustee Rose made a motion to deny the appeal, seconded by Alternate Trustee Temple and unanimously carried.*

**3. Call to the Public**

Ms. Schulenberg noted that ECA just received another appeal that will need to be heard prior to the next scheduled Trust meeting and reminded the Trustees that effective July 01, 2017, the SPD has been amended to allow these types of appeals to be heard at the next quarterly meeting unless there is an emergency.

**4. Adjournment**

The meeting adjourned at 10:15 a.m.

Respectfully Submitted,

Elena Lacy  
Recording Secretary